Vale of Neath Practice (W98046)



6,439

1 402 (6,037)

Total number of calls to surgery:



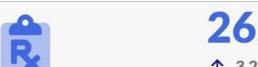
4,117

↑ 373 (3,744)



↓ -60 (531)

Number of calls answered within two minutes:



26,746

↑ 3,284 (23,462)

Items issued via prescription:

Referrals Made:

1 226 (333)

Number of calls abandoned:

= 0 (149)

Med3s Issued:



↑ 71 (392)

Administrative Communications Issued (letters/emails):



1 31 (7)



Total digital requests submitted to practice:

130 (1,299)

Text Messages Sent and Received:



6,857

1,110 (5,747)

Appointments - Seen:



6,646 (96.9%)

1,063 (5,583)



211 (3.1%)

1 47 (164)

Appointments - DNA:

Appointments - Total: